

**Policy and Design Group
Meeting Synopsis
January 31, 2023**

A. For Future Meetings: Determine Frequency and Set a standard day/time

- The next meeting will be Monday February 13 from 1:30 – 3:30
- Recurring meetings will happen every 3 weeks on Mondays from 1:30 – 3:30

B. Clarification on Consensus Recommendations & Completed Action Items

1. The Consensus Recommendation calls for Carriers to contract with BH-ASOs for Mobile Crisis Response Services. To clarify, the contract will be fee-for-service unless the BH-ASO and the commercial carrier agree upon fixed-cost.
2. Review completed Action Items since 11-08. <<Attached: Completed Action Items>>

Attached:

- BHCS HCPS codes (SERI) that Commercial Carriers are required to cover per HB1688.
- List of emails of DOH licensed Crisis Facilities with Tax ID# s and/or UBI and contact person (to facilitate an as an audit trail for contacting efforts)
- Emails of BH-ASO contact person (to facilitate communication)

C. Identified Considerations – for all.

Discussion Objective: Either resolve the identified issue OR agree upon a process for resolving the issue

1. Contracting

Contracting	BH-ASOs and Commercial Carriers will consider if/where there may be opportunities for simplicity by standardizing the contracting process across commercial carriers as was done across MCOs.
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Action Steps:

- **Inna, Joe A and Joe V will** put together a list of current areas of contract standardization that have been agreed upon by the BH-ASOs and the MCOs.

- **The Work Group will** then consider the list as a starting point for discussions about standards between BH-ASOs and the MCOs. Commercial carriers have expressed that, due to the wide variety of business model, state/regional variations and populations served, achieving standardization among commercial carriers is likely to be more difficult than among MCOs

2. Billing.

a. Coding

Billing	What Place of Service (POS) codes are used for each of the services listed in the attached spreadsheet? Can an example be provided of a claim submitted for each of the CPT service codes? <<See attachment <i>BH Codes for Crisis Services</i> >>
Billing	HCA Answer - Clarify AWP questions re use of HCPS codes <<See Attachment <i>Billing Questions</i> >>

Clarifications / Decisions

- i. **Reporting of Encounters (MCOs) and Claims (Commercial Carriers):** The 837P can be used to report encounters and to submit claims. The formatting is the same. By convention, when reporting encounters, some organizations set the Monetary amount to \$0.
- ii. **Mobile Crisis Service (H2011):** Page 19 of the SERI guide (<https://www.hca.wa.gov/assets/billers-and-providers/seri-v2023.pdf>) describes the conditions under which code H2011 will be the exclusive code used for Crisis Intervention Services. As the crisis system continues to evolved, H2011 may be supplemented or replaced. If/when that happens, the SERI guide will be updated. Any codes used for crisis services in addition to H2011 must be agreed upon between the BH-ASO and the Commercial Carrier.
- iii. **Stabilization Services (S9484, S9485):** Page 67 of the SERI guide (<https://www.hca.wa.gov/assets/billers-and-providers/seri-v2023.pdf>), describes the conditions under which codes S9484 & S9485 will be used to for Stabilization Services, in the patient’s home and in a facility.

Action Steps:

- **Non-Emergency Room facility representatives in the Work Group and Respondent Group will** be asked to identify how, on a claim (837) they identify that the service being billed is an emergency service that would be covered under HB1688 as opposed to a non-emergency service.
- **MCO representatives in the Work Group and Respondent Group will** be asked to submit send to me an example(s) 837P, with PHI removed, that they receive for

encounter notification. I will distribute them to the Carriers in the Work Group and Respondent Group.

D. Identified Considerations – for HCA, BH-ASO, Providers. (Carriers Optional)

1. Responsibility for Identifying Carrier?

Each region will determine whether BH-ASO or Agencies are responsible for identifying the Commercial Carrier that is responsible for coverage of the mobile crisis response service for the individual.

Clarifications / Decisions

- Ideally, for Mobile Crisis Services, there will be a single, common approach across BH-ASOs for who is responsible for identifying the responsible Commercial Carrier, i.e., either the BH-ASO or the Provider.
- For Facility based services, the provider will have the responsible for identifying the responsible Commercial Carrier

Action Step

For Mobile Crisis Services, the BH-ASOs will collectively decide whether the BH-ASO will be responsible for identifying the commercial carrier or whether the provider will be responsible.

2. Other data to be reported to HCA?

What supplemental data will HCA require of the BH-ASO? This is HCA required BH supplemental data that providers send to ASOs/MCOs to submit to HCA for data not captured in encounters. There are specific data points related to mobile crisis.

Clarifications / Decisions

Encounter data and/or Supplemental data is not required to be sent from the BH-ASOs to HCA for patients with Commercial Carrier coverage.

E. Next Meeting: Monday, February 13, 2023