

November 26, 2014

Mike Kreidler,
Washington State Insurance Commissioner
PO Box 40255
Olympia, WA 98504-0255

Dear Commissioner Kreidler,

This letter is a follow-up of my letter to you on October 28, 2014 regarding OneHealthPort's work on Pre-Authorization under EESB 6511. In my earlier letter, I indicated that the primary focus of the work group through October 31, 2014 was on Pharmacy Pre-authorization. I reported that it was not possible for the work group to address both pharmacy and medical pre-authorization in the time allowed. I also noted that "Review of the prior medical benefit work relative to the recent findings of the work group will begin in November. Recommendations in that regard will be forthcoming." The work group did in fact undertake this work in November, their recommendations are described below:

In reviewing the recommendation related to pharmacy pre-authorization, the work group noted the difference between Pharmacy and Medical for Standard review timelines as illustrated below:

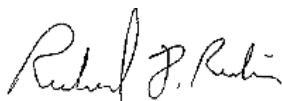
	Days for health plan to decide or request more info	Days for provider to supply requested info	Days for health plan to make final decision
Pharmacy	5	5	5
Medical	5	5	4

Upon consideration of this issue the work group agreed to align the Pharmacy timeframes with the Medical timeframes as illustrated below.

	Days for health plan to decide or request more info	Days for provider to supply requested info	Days for health plan to make final decision
Both	5	5	4

This technical change will reduce variation and further simplify administration of pre-authorization. In addition, we believe this change better meets patient needs. I have attached the two work group documents that have been modified as a result of the timeframe technical change described above. Please feel free to contact me if you have any questions. Thanks.

Sincerely yours:



Richard D. Rubin
President and CEO

Cc: Stacy Middleton
Jason Siems
Bill Campbell