



## WA State Credentialing Update

To all providers, credentialing staff, and health plans using credentialing services, please see below for the latest information.

### CAQH and WA State Credentialing

OneHealthPort, the state's Lead Organization for Administrative Simplification, has been engaged in a process to consider future vendors for the ongoing credentialing activities required by **RCW 48.43.750(1)(a)** and convened a credentialing working group.

The Office of the Insurance Commissioner (OIC) tasked the working group with recommending a long-term solution for WA State credentialing. The working group, represented by health plans, providers, and Associations, recently recommended CAQH as the new credentialing vendor for WA State starting in 2024. Medversant is the current credentialing vendor for the State.

Between now and December 31, 2023, providers, credentialing staff, and health plans can use CAQH or Medversant's ProviderSource\* to access provider credentialing applications.

**Starting January 1, 2024, providers and credentialing staff will no longer have access to Medversant's ProviderSource.**

Additionally, starting January 1, 2024, several health plans will accept applications via CAQH. Some health plans may need more time to contract with CAQH and will not be ready to start accepting credentialing applications in January from CAQH. A list of health plans and how they accept applications during the transition period is located on the OneHealthPort website. [Click here](#) to access the list.

### Resources and Support

For information about the transition to CAQH and next steps, [click here](#) for Frequently Asked Questions.

If you have any questions about ProviderSource or Client Portal, please contact Medversant at 213.433.7505 for assistance.

If you are a provider and need help with your OneHealthPort Single Sign-On Subscriber account, please contact OneHealthPort at 1.800.973.4797 for assistance.

For all other questions or to provide feedback, please submit our [Credentialing Contact Us Form](#).

\*Medversant's ProviderSource and Client Portal Systems are back online as of November 15, 2023.

November 15, 2023