



## WA State Credentialing Transition to CAQH

A reminder to all providers, credentialing staff, and health plans using credentialing services.

### Important Notice

**Providers and credentialing staff:** Access to Medversant's ProviderSource will be disabled on December 31 at 4 p.m. PT.

**Health Plans:** If you use Medversant after December 31, 2023, please be advised that you will be responsible for negotiating terms directly with Medversant.

### Timeline

Between now and December 31, 2023, providers, credentialing staff, and health plans can use CAQH or Medversant's ProviderSource\* to access provider credentialing applications.

Starting January 1, 2024, several health plans will accept applications via CAQH. Some health plans may need more time to contract with CAQH and will not be ready to accept credentialing applications in January from CAQH. You can access a list of health plans and how they accept applications during the transition period on the [OneHealthPort Support & Communications page](#).

*\*Dependent on Medversant's ProviderSource and Client Portal Systems availability. Check the alert status on the [Credentialing Login page](#).*

### Resources & Support

We encourage you to visit our [Frequently Asked Questions page](#) for more information about the transition.

If you have any questions about ProviderSource or Client Portal, please contact Medversant at 213.433.7505 for assistance.

If you are a provider and need help with your OneHealthPort Subscriber account, please contact OneHealthPort at 1.800.973.4797 for assistance.

For all other questions or to provide feedback, please submit a [Credentialing Contact Us Form](#).

December 14, 2023