



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

Diagnostic Workgroup

Monday, February 8, 2021

11a.m. -noon

Video in:

<https://us02web.zoom.us/j/992827168?pwd=dWZUZjVvR3RCUFIqN2F3MjZ5SXIWZz09>

Password 98104

Phone in: 346-248-7799 Meeting ID: 992 827 168

Issues: Call Steve Levy 954-540-3860

Meeting Agenda:

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|-------------------|--|----------------------|
| 12:00 p.m. | SIDM DxQI Seed Grant Program discussion
SIDM seeks to stimulate innovation in a field where quality improvement activity is lagging, and to elevate the importance of addressing diagnostic error within healthcare delivery systems. Each annual cohort (approx. 20 grantees) will receive approximately \$1 million in budget-justified grants, capped at \$50,000 each, to support quality improvement teams based in care delivery systems doing specific quality improvement work directed towards improving diagnostic safety. The full RFP is attached. | Randy Moseley |
| 12:15 p.m. | Workplan review | Randy Moseley |



PURPOSE: Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.

GOALS:

We will work with SIDM and RLDatex to determine how we can implement existing tools into our member organizations by December 2020.

We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.

Goals	Activities & Actions	Measure of Success	To-Do	Updates
1. Create a standard diagnostic error taxonomy for reporting	<ol style="list-style-type: none"> Collaborate with AHRQ, SIDM and other organizations to test taxonomy in WA state Engage software vendors to adopt taxonomy 	<ul style="list-style-type: none"> Creation of standard taxonomy by June 2021# Vendors incorporating taxonomy 	<ol style="list-style-type: none"> Reach out to RLDatix with updates Schedule Baylor webinar <p>Baylor has group working on an AHRQ grant to develop standardized diagnostic measurement format.</p>	<ol style="list-style-type: none"> Waiting until COVID settles down to pick up with RLDatix. Baylor working on developing measures. Will engage workgroup for feedback around Mach. Hardeep Singh Principal Investigator will speak at WPSC conference in Oct.
2. Collaborate with WSHA to reach the largest audience on diagnostic	<ol style="list-style-type: none"> Invite WSHA and WSMA to co-sponsor educational Series 	<ul style="list-style-type: none"> WSHA and WSMA agree to co-sponsor 	<ol style="list-style-type: none"> Finalize KP webinar series. WPSC & WSHA to co-brand & promote series 	<ol style="list-style-type: none"> KP agreed to do educational series which will include:

<p>educational programs</p>	<p>2. Seek out other collaborators for educational material</p>	<ul style="list-style-type: none"> # attendees to educational offerings High marks on evaluations by attendees 	<p>2. Produce Podcast related to diagnostic issues.</p>	<ul style="list-style-type: none"> Awareness campaign which includes and introduction to the provider educational series Sure NET What is this program and why is it important to Diagnostic Improvement and What work was chosen and how it optimized the outcomes for patients and supports the clinical decision maker? Patient engagement with the diagnostic process - how to prepare for a visit, procedures, hospitalization. <p>WSMA/ WSHA CMO Advisory group has adopted Diagnostic Error work as their new call to action.</p> <p>2. Produced podcast with Crystal Wong, M.D. Assistant director of UW Medicine digital health is posted on website.</p>
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<p>3. Research and promote better patient and provider relationships</p>	<ol style="list-style-type: none"> 1. Review and determine existing prep tools for patients 2. Review and determine existing prep tools for providers 3. Post tools on WPSC website 4. Determine provider role 	<ul style="list-style-type: none"> • Number of tools • Availability of tools and resources on WPSC website • Number of views of website 	<ol style="list-style-type: none"> 1. Steve will follow up with Marty Hatlie on AHRQ project. 2. Karen Brigham will research patient/ provider partnerships. 3. Develop WPSC website to host tools. 	<ol style="list-style-type: none"> 1. KP's how to prepare for a visit, procedures, hospitalization tool kit will be available for WPSC & public in 2021. 2. In process 3. WPSC member website is available for review.
<p>3. Implement provider diagnostic tools in member organizations</p>	<ol style="list-style-type: none"> 1. Determine the 5 tools from SIDM that our organizations would use 2. Create Implementation Plan 3. Determine the correct person from each organization to implement the tool 	<ul style="list-style-type: none"> • # of member organizations have implemented one new diagnostic tool 		<ul style="list-style-type: none"> • This activity on hold